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2 ABSTRACT OF THE DISCLOSURE

3 This invention teaches a system and method for managing and monitoring the
4 purchase and maintenance of sophisticated office equipment. In the preferred
5 embodiment, consumers, vendors, and administrators are software linked, preferably by
6 an internet, such that the administrator can interface between the consumer and vendor to
7 assist the consumer in reviewing available equipment from multiple vendors prior to the
8 sale. After the sale, the administrator provides an interface between the consumer and
9 vendors to monitor the equipment and manage vendor performance on behalf of the
10 client.

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